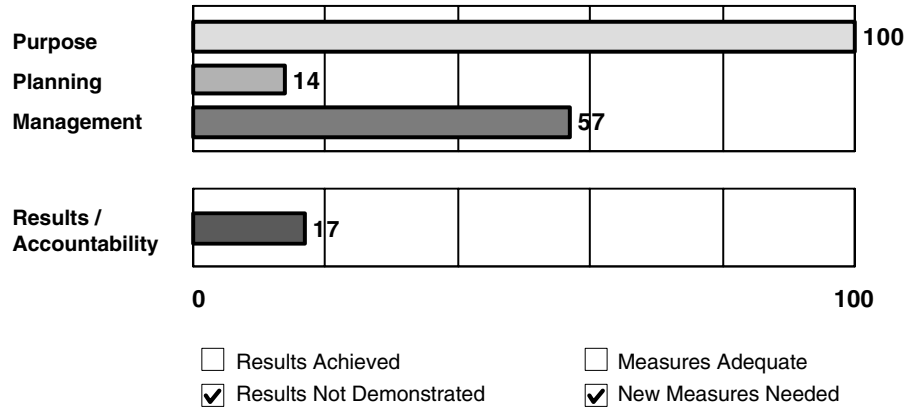


**Program: Cybercrime**

**Agency:** Department of Justice

**Bureau:** Federal Bureau of Investigation



**Key Performance Measures**

**Year Target Actual**

Measure	Year	Target	Actual
Long-term Measure: Measures under development			
Annual Measure: Computer intrusions investigated (Setting annual targets not appropriate for this measure; however, actual results are reported.)	2001		2,226
	2002		1,956
Annual Measure: Computer intrusion convictions (Setting annual targets not appropriate for this measure; however, actual results are reported.)	2001		98
	2002		101

**Rating: Results Not Demonstrated**

**Program Type:** Direct Federal

**Program Summary:**

The FBI's Cybercrime Program prevents, deters, and investigates cybercrimes -- criminal acts facilitated by or involving computers. A primary focus of the program is the protection of the Nation's critical infrastructures, such as telecommunications networks, transportation systems, energy supplies, and financial services.

The assessment found that the Cybercrime Program has a clear purpose and addresses a specific need. It is designed to make a unique contribution and have a significant impact on the problem. Additional findings include:

1. There are no long-term, outcome-oriented goals, nor are there annual performance goals. There are no independent, regular evaluations of the program.
2. Financial management and accounting controls are strong, but FBI managers are not held accountable for results through formal personnel contracts with performance goals. Program performance can not be correlated with changes in funding.
3. The only available benchmark for results is a General Accounting Office evaluation conducted in 2001, in which the program received generally good marks in such areas as investigative capabilities and tactical analyses.

The Cybercrime Program provides a unique Federal contribution to the prevention and investigation of cybercrimes, and an increase is proposed for 2004 consistent with this finding. However, the assessment also identified the need to improve performance measures and to hold managers accountable for results. In response to these findings, the FBI will:

1. Develop long-term and annual performance goals and a plan for regular program evaluations.
2. Include the achievement of performance goals as an element of personnel contracts with senior officials.

**Program Funding Level (in millions of dollars)**

2002 Actual	2003 Estimate	2004 Estimate
82	89	133